


California's Innovative Metrics in PRIME: Progress in Measuring New Care Models

PRIME

Public Hospital Redesign and Incentives in Medi-Cal

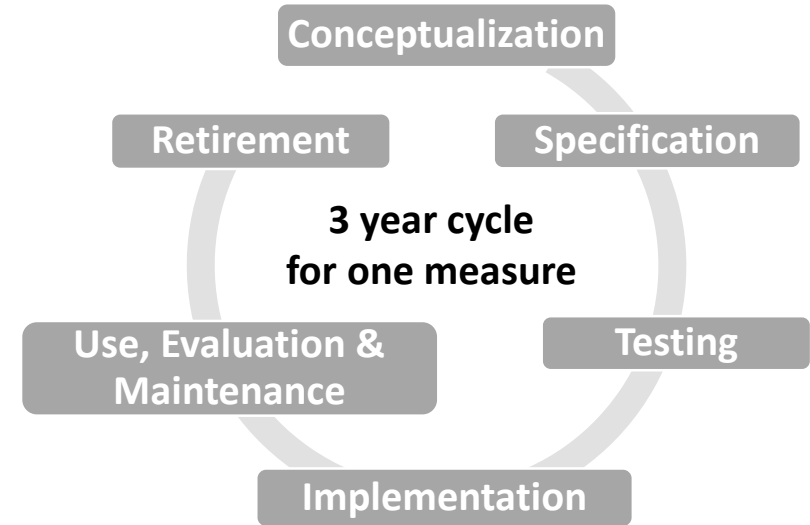


- CA 1115 Waiver P4P program; \$3.26b over 5 yrs
- >90 metrics; 20% innovative; ambitious targets
- 17 public hospitals & health systems
- 35 district & municipal hospitals

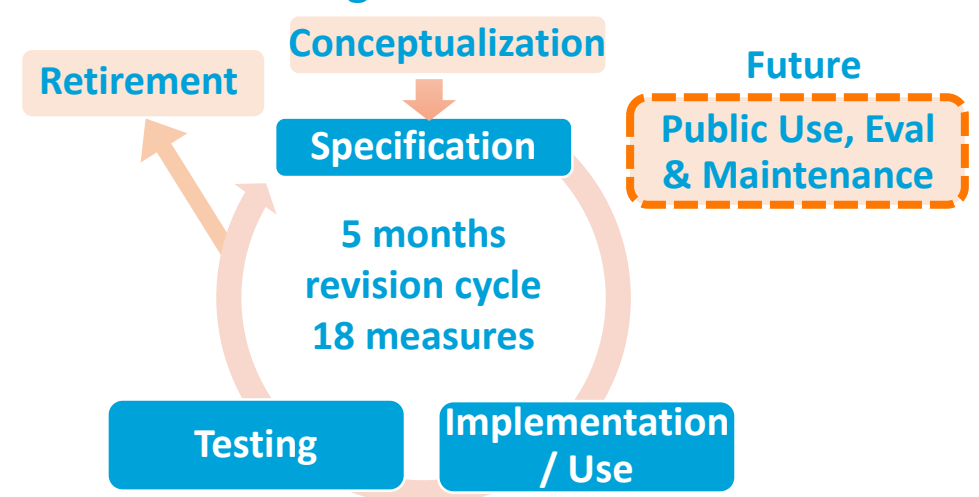
Why innovative metrics?

- Establish measures for cutting edge care
- Patient centered
- Bend cost curve

Typical Quality Measure Development & Management Process



PRIME Quality Measure Development & Management Process



Entity Measure Development Task



- PRIME oversight, alignment and guidance
- Decide inclusion & P4R/P4P status



- Lead metric testing process
- Compile reported data



- Analyze metric data (qual & quant)
- Recommend modifications to specifications

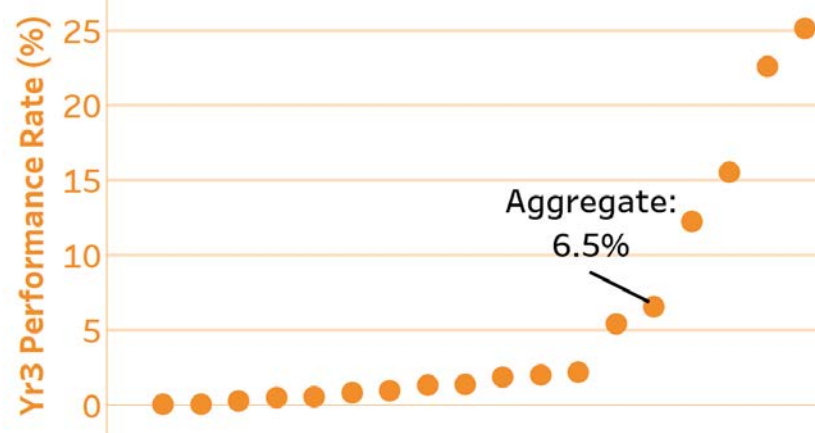
Innovative Stewards

- Volunteer as SMEs for metrics
- Draft & update metric specifications

Innovative Metric Example:

Specialty Care Touches: Specialty Expertise Requests Managed via Non-Face to Face Visits

Num	requests managed <u>only</u> via non-face to face specialty encounters w/in 6 mos of request for outpt. specialty expertise
Den	requests for outpatient specialty care expertise received between 6 mos prior to, & 6 mos after, start of measurement period



Challenges

- Expected responses for referrals
- Measuring “non-face-to-face”

Future Considerations:

- Universal eConsult adoption
- Patient & provider culture change
- Improved PC/SC collaboration

Innovative Metrics: Overall Challenges



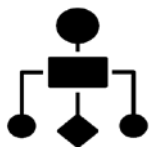
Implementation

Manual vs electronic
Data for Reporting vs QI
Denominator size



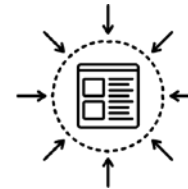
Culture change

Adoption of team-based & virtual care (“down & out”)
Ahead of traditional rev cycle



Workflows

Standardization
Pilots → enterprise, Smart templates/CDS



Measure specification refinement

Details uncovered via implementation
Coding, inclusions, exclusions
Reporting logic development
Changing technical/regulatory landscape

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safetynetinstitute.org/roles/measurement